

Quantum Associates, Inc
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FLEXIBLE APPROACHES TO LEAN PROCESS IMPROVEMENT

UNLEASH the awesome POWER of Lean Process Improvement in your organization today!

Learn how to rid your processes of waste inexpensively and without over-burdening staff resources!

Beside our full scale consulting and implementation services we offer four flexible approaches to Lean implementation that can help your organization implement Lean process improvements quickly, inexpensively, and without over-burdening staff resources.

In this economy you can ill afford to continue doing things the way you have always done them. Now is the time to remove waste from your production and/or administrative processes to meet the economic challenge of doing more with less.

Fast Track Lean

If you are on a tight budget you may want to consider this streamlined approach. "Fast track" Lean uses the experience and talents of one of our Lean Experts/Facilitators, an assistant (your process expert), and occasional help from the "team" or staff assigned to a selected area or process targeted for rapid improvement to achieve defined goals and objectives. The "team" participates in a brief, but convincing training session and demonstration of Lean principles, after which they are released to their work area to begin work as usual. Our facilitator and your process expert carefully observe the process and solicit information from the operators/staff to acquire needed data. We periodically meet with the "team" to discuss the observations and develop a clear vision of the improvements and an action plan to implement the improvements at the earliest opportunity.

Your time commitment: 2 days spread over one week

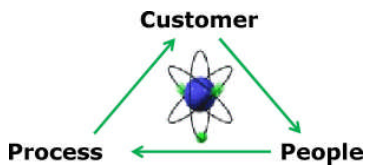
Your people commitment: a process expert and a 6 -10 person team

Our commitment: Lean Expert/Facilitator

Train-the Trainer

This approach is less "team" based and more dependent on the trainer/trainee(s) relationship and their engagement in applying improvement activities throughout the company. Transferring "Lean Expertise" to the in-house "Lean Agent" trainee(s) is the goal of this program. One of our Lean experts teaches, coaches, and collaboratively implements various aspects of Lean Process Improvement throughout the company. Trainees are given improvement assignments and are mentored through this process in an intensive four to six month undertaking that makes Lean experts out of existing staff. This approach eliminates the need for increasing head-count, implements the majority of the critical Lean techniques and insures deep level understanding and capabilities of the trainee(s). After the training period, the expert level "Lean Agents(s)" guide the company through new improvement initiatives as needed without further outside support.

WE PROVIDE SOLUTIONS FOR CREATING CUSTOMER VALUE



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Time commitment: 5 months
People Commitment: 1 -5 trainees
Our Commitment: Lean Expert/Facilitator

Rapid Improvement Events

This approach engages a diverse team of committed individuals in the implementation of real improvements that will affect significant change quickly. Emphasis is placed on strategic, tactical employment of Lean tools that increase throughput and reduce waste almost immediately. Typically, this approach will require the full-time efforts of 6-10 people for five days to achieve full implementation in a single area or process. It is among the more costly programs with regards to committed staff resources, but typically results in some of the largest improvements and greatest team buy-in. Team buy-in, commitment, and empowerment ensure long-term effective improvement activities. If you have the ability to commit 6-10 people to this process for a week it is among the most powerful approaches to implementing Lean available.

Your time commitment: 1 week
Your people commitment: 6- 10 people
Our commitment: Lean Expert/Facilitator

Walking the Gemba

In this approach one of our Lean experts carefully assess your processes along with a very knowledgeable in-house process expert, noting where urgent attention is most needed. Improvement opportunities are prioritized against your critical success factors and plans are laid to systematically address the improvements promising the greatest impact sequentially. Operators/staff are observed and asked for regular input and occasionally some help, but are mostly left to their jobs. Using available personnel from focus areas and throughout the company, major improvements are accomplished in a very flexible and fluid process. This technique is most useful when staffing is tight, or work is unable to slowdown during the improvement process. However, this approach will not generate the team-buy-in of the other approaches, but on a serious budget of time or staff constraint this approach can deliver fast and powerful results with little disruption.

Your time commitment: 3 weeks
Your people commitment: 1 in house process expert
Our commitment: Lean Expert/Facilitator

Using one of these streamlined approaches to becoming Lean very quickly and inexpensively will help your company become stronger and more profitable with unprecedented speed over more conventional Lean implementation programs. **Call today for more information on these flexible approaches to Lean—847-919-6127.**