



**Felicia Hardy - Strategic Partner**  
**Six Sigma/Business Management Consultant**

With over 20 years experience in program management, marketing and sales, engineering and business consulting, and quality, Felicia Hardy has extensive corporate leadership experience in global operations and Six Sigma. Felicia has strong problem solving skills and a solid background in financial analysis, planning, research, negotiations, product development, JIT, business best practices and supply chain management.

A proven change agent, Felicia has led large organizational and cross-functional teams from the automotive, defense, freight, and oil industries in maximizing business performance by identifying high impact Six Sigma projects that aligned with organizational strategy. She is very successful at improving cross-functional team communication by removing roadblocks, breaking down barriers and chimneys to align company goals and deliver increased ROI.

Ms. Hardy helped develop replication projects and scorecard metrics for various client partners. She has trained and coached green belts, Black Belts and Master Black Belts in the automotive and defense industries, and at the university level.

As a Lean Six Sigma consultant, she managed and coached 12 transactional business projects for the Department of Defense Finance and Accounting Services which delivered over \$5 million dollars in nine months and also served as the technical Lean Six Sigma coach for three Master Black Belt candidates.

Felicia is a native of Chicago, where she currently resides.

<b>Education</b>	<b>Certifications</b>	<b>Affiliations</b>
B.S.E.E., Purdue University	Certified Six Sigma Black Belt	National Black MBA Association
M.S.E.E., Purdue University	Certified Six Sigma Master Black Belt	
MBA University of Michigan		

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